



# Limited Warranty

(GW Water-to-Water Series Geothermal Heat Pump)

## Limited Warranty To Original Purchaser

Bard Manufacturing Company, Inc. Bryan, Ohio 43506 warrants to you, the original purchaser, that your Bard product will be free from defects in materials and workmanship when used under normal conditions from the installation date through the time periods outlined in the "Duration of Warranty" section (see reverse side). This Warranty applies only to products installed in the United States and Canada.

## Proof Of Purchase

You must be able to show us the date on which you purchased your product when you make a claim under this warranty. Your owner's registration card filed with us or your contractor's invoice, bill of sale, or similar document is sufficient. If you can not show us the actual date of purchase, the time periods in this warranty will start on the date that we shipped your Bard product from our factory.

## What This Warranty Does Not Cover (Also see Duration of Warranty on reverse side)

This warranty does not cover defects or damage caused by:

1. Alterations not approved by us; improper installation (including over or under sizing of unit or ductwork), improper repairs or service, or improper parts and accessories not supplied by us.
2. Misuse or failure to follow installation and operating instructions, not adhering to limitations as provided on the rating plate, and failure to perform semi-annual maintenance.
3. Operation in a corrosive atmosphere including but not limited to: acidic or caustic environmental conditions, halogenated hydrocarbons, coastal environments, sulfuric air, or in other situations that are determined to be harmful to aluminum, copper and/or electronic components.
4. Parts that must be replaced periodically such as air filters, water filters, strainers, etc.
5. Improper water, fuel or electrical supply (such as low voltage, voltage transients, power interruption, units on generators without brownout protection, and improperly functioning water supply).
6. Damage as a result of floods, fires, wind, lightning, accidents, corrosive atmospheres or other conditions beyond the control of Bard.
7. Defects that happen after:
  - (a) Anyone has tampered with the product.
  - (b) The product has been improperly serviced according to accepted trade practices.
  - (c) The product has been moved from its original place of installation.
8. Consequential damages such as increased living expenses while the unit is under repair.
9. Any damages caused by frozen or broken water pipes or heat damage in the event of equipment failure or due to improper sizing of equipment.
10. Cost of service call at the installation site to diagnose causes of trouble, labor beyond agreed upon amounts required to replace defective components, transportation costs to locate replacement parts, or overtime charges for after-hour or emergency repair.
11. Maintenance fees.
12. Customer education calls such as aquastat, thermostat or breaker turned off.
13. Any items outside of the unit including pumps, valves, water lines and loops, thermostats, humidifiers, air purification systems, etc. Any of the items listed here that are Bard branded will be covered under this policy.
14. Bard does not endorse, approve or certify any online sales of its products through auction websites, online retailers, liquidators or any other method of online sales direct to consumers. Bard will not honor the factory warranty of any Bard equipment purchased over the Internet.

## Your Responsibilities

You are responsible for

1. Preventative maintenance of the product (such as cleaning and replacement of filters, nozzles and other consumable parts).
2. Insuring that the instruction manual is followed for care and use of your product.
3. Insuring that your product is installed by a competent, qualified contractor, following all local and national codes, and industry standards.

## What We Will Do About A Defect

We will either repair or replace the defective part only. Replacement parts may be reconditioned parts. The warranty for the repaired or replaced part will last only for the remainder of the warranty period for the original part.

Defective parts and a properly completed Bard parts warranty form must be returned to a Bard distributor by a State-Certified or licensed contractor to be eligible for a warranty credit or replacement.

We will not pay or be responsible for labor or defective/replacement part transportation costs or delays in repairing or failures to complete repairs caused by events beyond our reasonable control.

## What You Must Do

1. Tell your heating and air conditioning contractor as soon as you discover a problem and have the contractor make repairs.
2. Pay for all transportation costs, diagnostics, unrelated parts, materials, and any other costs that are beyond the limited labor allowance scheduled amounts.

## Service

If your product requires service, you should contact the contractor who installed it or the contractor that has been providing the product's preventative maintenance and repair service. You may find the installing contractor's name on the product or in your Owner's packet. If you do not know who that is, you should contact a competent, qualified contractor to make the repairs. If in doubt, you should contact the nearest distributor that handles Bard products (see telephone pages). Please note that contractors and distributors that handle Bard products are independent contractors and distributors, and therefore, are not under the direction of Bard Manufacturing Company, Inc.

## Only Warranty

This is the only warranty that we make. There are no other express warranties. All implied warranties are limited in duration to the duration of the applicable written warranty made above.

Some states do not allow limitations on how long an implied warranty lasts, so the above limitation or exclusion may not apply to you.

## Other Rights

This warranty gives you specific legal rights and you may have other rights which vary from state to state.

BARD MANUFACTURING CO., INC. — BRYAN, OHIO 43506  
*Dependable quality equipment . . . since 1914*

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**Duration Of Warranty**

Our warranty and all implied warranties are limited to defects arising during the periods shown in the following table:

Model Number Series	— Number of Years from Installation Date ① —							
	Compressor		Heat Transfer Coils		Refrigeration Valves ②		All Other Parts	
	Part	Labor ④	Part	Labor ④	Part	Labor ④	Part	Labor ④
GW-Series	10	5	10	5	10	5	10	2
Bard Loop Pump Modules, Water Heating Pump Modules, Water Flow Controls & Other Field Installed Components supplied by Bard. ③	N/A	N/A	N/A	N/A	N/A	N/A	5	2

- ① For equipment that is not registered at [www.geothermalwarranty.com](http://www.geothermalwarranty.com), the warranty period starts when the product was shipped from the factory.
- ② Heat transfer coils (and refrigerant-to-water) are covered for leaks under normal use. Copper source side coaxial coils are not warranted for ground water/open loop installations.
- ③ No ground loop components or well components, depending upon type of installation, are covered in any manner under this warranty.
- ④ Labor Allowance is limited to the flat rates specified in the Geothermal Labor Allowance Schedule plus refrigerant allowance where applicable.



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